



eQual[®]
assurance

Introduction to

Equal Assurance

***Your journey to improve business
confidence in partnership with
EQAS Certification!***

Be confident.[™]



Who we are

- EQAS Certification is an independent certification partner with Equal Assurance.
- The Equal Assurance mission: *to be the cornerstone of your profile of confidence.*
- Established in 1994.
- Equal Assurance acts independent of organisations that can or may present a conflict of interest.
- Further information: **www.equalassurance.com**.



Who we are

- Equal Assurance is accredited by JAS-ANZ as a conformity assessment body.
- JAS-ANZ is a member of The International Accreditation Forum (IAF).
- Equal Assurance operates as an accredited Certification Body offering a range of accredited Assurance Programs checking compliance with a range of international (e.g. ISO) and other (e.g. AS, NZS) risk management system standards.



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What we do

ISO 9001 Assurance Program

“Provides confidence to you and your customers in your ability to meet customer and applicable regulatory requirements, with the aim of enhancing customer satisfaction.”



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What we do

ISO 45001 Assurance Program

“Provides confidence to you, your workers and other interested parties in your ability to meet occupational health and safety requirements, with the aim of preventing work-related injury and ill health.”



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What we do

ISO 14001 Assurance Program

“Provides confidence to you, your customers, regulators and others in your ability to meet environmental requirements, with the aim of reducing adverse environmental impacts.”



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What we do

ISO 22000 Assurance Program

“Provides confidence to you, your customers and other interested parties in your ability to meet food safety requirements, with the aim of preventing injury and ill health.”



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What we do

HACCP System Assurance Program

“Provides confidence to you, your customers and other interested parties in your ability to effectively manage food hygiene within your relevant food supply chain.”



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What we do

ISO 27001 Assurance Program

“Certification gives confidence to the organisation, its customers, regulators and/or other interested parties in the ability to effectively manage information security”



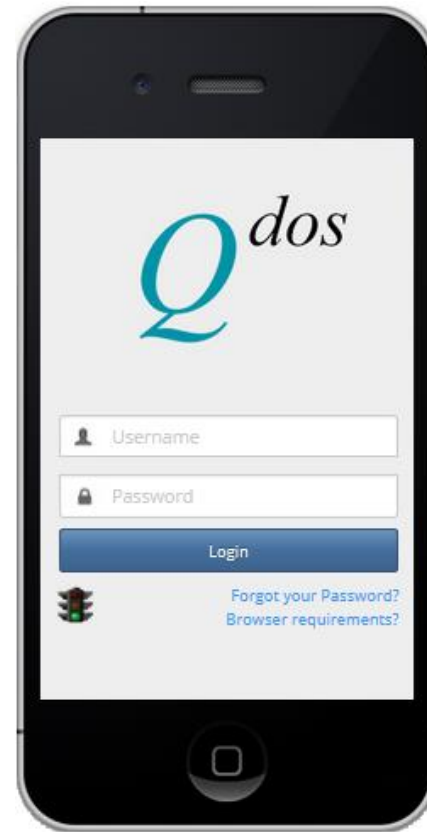
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How we do it

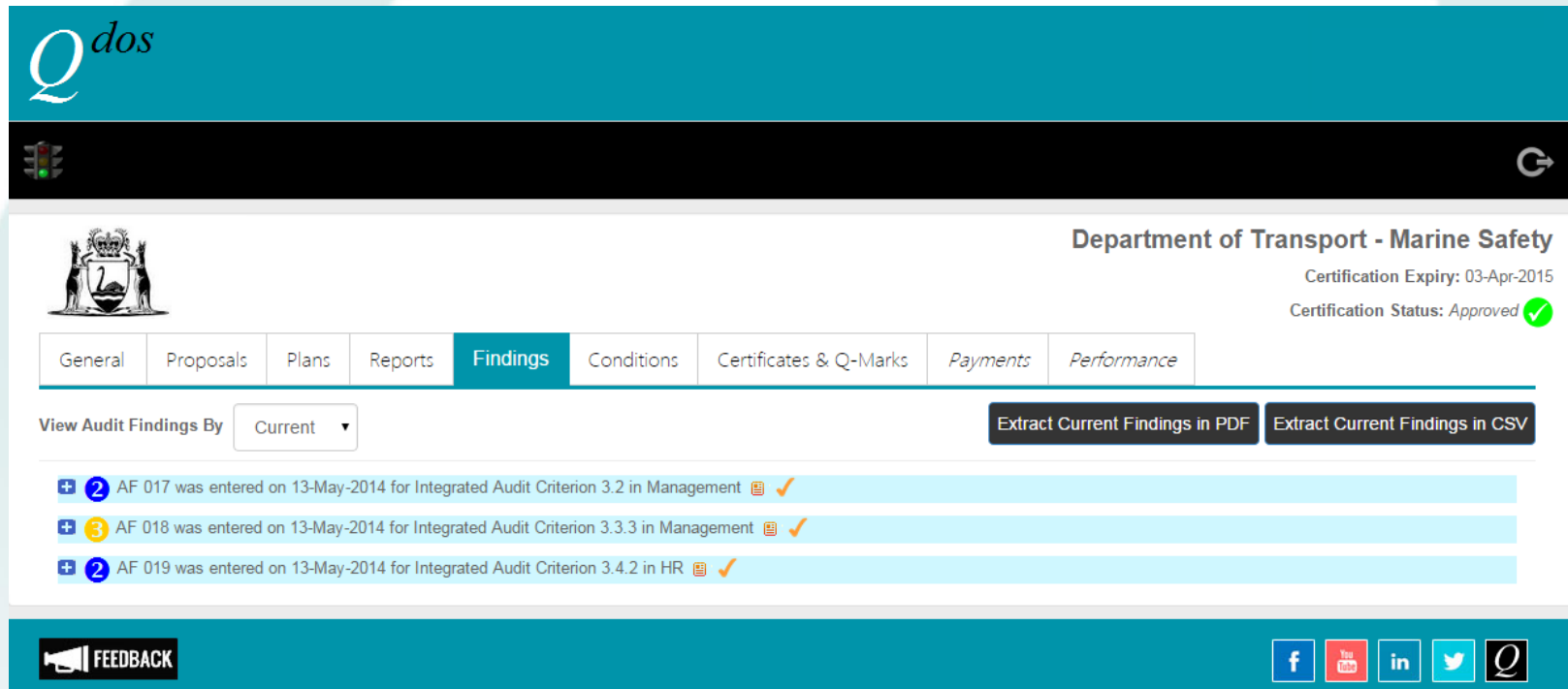
Online client-portal
through Qdos.



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How we do it

Qdos features include online processing of audit findings.



The screenshot displays the Qdos web application interface. At the top, the 'Qdos' logo is on the left, and a traffic light icon and a refresh button are on the right. Below this, the 'Department of Transport - Marine Safety' is identified, with a 'Certification Expiry: 03-Apr-2015' and a 'Certification Status: Approved' (indicated by a green checkmark). A navigation bar contains tabs for General, Proposals, Plans, Reports, Findings (selected), Conditions, Certificates & Q-Marks, Payments, and Performance. Below the navigation bar, a 'View Audit Findings By' dropdown menu is set to 'Current'. To the right of this menu are two buttons: 'Extract Current Findings in PDF' and 'Extract Current Findings in CSV'. The main content area lists three audit findings (AF 017, AF 018, and AF 019) with their respective dates, criteria, and status (indicated by a green checkmark). The bottom of the interface features a 'FEEDBACK' button and social media icons for Facebook, YouTube, LinkedIn, Twitter, and the Qdos logo.

Qdos

Department of Transport - Marine Safety

Certification Expiry: 03-Apr-2015

Certification Status: Approved ✓

General Proposals Plans Reports Findings Conditions Certificates & Q-Marks Payments Performance

View Audit Findings By Current ▾

Extract Current Findings in PDF Extract Current Findings in CSV

- 2 AF 017 was entered on 13-May-2014 for Integrated Audit Criterion 3.2 in Management ✓
- 3 AF 018 was entered on 13-May-2014 for Integrated Audit Criterion 3.3.3 in Management ✓
- 2 AF 019 was entered on 13-May-2014 for Integrated Audit Criterion 3.4.2 in HR ✓

FEEDBACK

f YouTube in Twitter Q

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How we do it

Step 1: Application

- Provide the relevant information to EQAS Certification

Qdos



How we do it

Step 1: Application

- Provide the relevant information to EQAS Certification
- Receive our Proposal from EQAS Certification, with fees and terms.

Qdos



How we do it

Step 1: Application

- Provide the relevant information to EQAS Certification
- Receive our Proposal from EQAS Certification, with fees and terms.
- Accept our Proposal.

Qdos

How we do it

Step 1: Application

- Provide the relevant information to *EQAS Certification*
- Receive our Proposal from *EQAS Certification*, with fees and terms.
- Accept our Proposal.
- For new certifications, receive your *Certificate of Application* where requested!



The image shows a sample 'Certificate of Application' from eQual assurance. The certificate is for ABC Engineering, located at 1 Fast Drive, Bayswater WA 6000, AUSTRALIA. It confirms that ABC Engineering has applied for certification to AS/NZS ISO 9001:2000 Quality management system - Requirements for the provision of engineering design services. The certificate includes the following details:

eQual [®] assurance	
Certificate of Application	
This is to confirm that	
ABC Engineering	
1 Fast Drive, Bayswater WA 6000, AUSTRALIA	
has applied for certification to	
AS/NZS ISO 9001:2000	
Quality management system - Requirements	
for the provision of engineering design services.	
Approving Officer:	Certificate number: ABC001/AC01
	Application date: 16 January 2007
	Issue date: 16 January 2007
	Expiry date: 16 January 2010
LEON MICHAELIDIS MIEAust CPEng AIMM FRABQSA Group Assurance Manager Equal Assurance	
Be confident. [™]	
<small>Equal Assurance Pty Ltd is a member of the Equal Assurance Trust, 38 Federation Street, Mount Hawthorn WA 6006, AUSTRALIA. The Certificate contains the required signature of Equal Assurance. The purpose of the Certificate is to indicate that the above-mentioned organisation has applied for certification to the relevant certification criteria, and that such indication has been received. It is noted that the above-mentioned organisation is not to be taken as an endorsement by Equal Assurance all content © Copyright 2007 Equal Assurance. All rights reserved. Further details available at www.equalassurance.com.</small>	

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How we do it

Step 2: Achieving certification

- Stage 1 Pre-certification audit:
 - Determines your readiness for certification.
 - It's a “test run” of your system(s).
 - Findings raised in a Report, for your action.
- Stage 2 Certification audit:
 - A full audit of your management systems.
 - Findings raised in a Report, for your action.

How we do it

Step 2: Certification

Once we are satisfied there are no outstanding issues that present an unacceptable risk to you or other stakeholders, we will issue your *Certificate of Confidence*.

Well done!



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How we do it

Step 3: Maintaining certification

- Post-certification audits:
 - Periodic surveillance audits.
 - Typically every 12 months, depending on the assurance program(s), your requirements, and your level of risk.
 - Re-certification audits.
 - Typically every 1 to 3 years, depending on the assurance program(s), your requirements and your level of risk.
 - Follow-up audits and special audits.
 - Conducted on an “as needed” basis.
- So long as we are satisfied there are no outstanding issues that present an unacceptable risk to you or your other stakeholders, we will maintain your *Certificate of Confidence*.

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Why we are better at it

Our point of difference is that we are in the business of **assurance**; certification is the result of assurance, not just the reason for it.

You and your stakeholders want **confidence**, and not just a piece of paper that says so.

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Why we are better at it

Code of conduct

All our audit personnel must be:

- Professional
- Dedicated
- Responsive
- Systematic
- Intelligent
- Polite
- Articulate
- Empathic
- Competent
- Objective
- Courageous
- Humble

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Why we are better at it

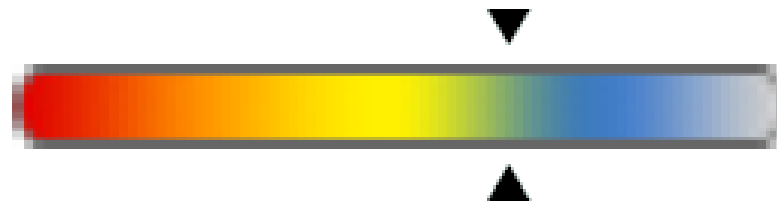
- **Online** interface via our 'Qdos' software.
- **Simple** application process.
- **Transparent** conditions.
- **Straight-forward** fee structure.
- **Creative** site sampling.
- **Integrated** audit processes.
- **Comprehensive** audit reporting.
- **Positive** performance measures.
- **Presentable** Certificate.

Why we are better at it

Your Confidence Level:

- Very High
- High
- Medium
- Low
- Very Low

Confidence level: **High**



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Why we are better at it

Findings are risk-rated:

- provides a link to confidence
- contextual to your business
- in line with best practice

No more nonconformities!

Risk Rating	Risk Descriptor
5	Extreme
4	High
3	Medium
2	Low
1	Acceptable



Why we are better at it

Other benefits include:

- Maintenance of direct relationships with EQAS Certification as an Equal Assurance Partner.
- All requirements disclosed up-front in our Client Charter: no “black magic” or surprises.
- No “lock-in” contracts.
- Independent assurance and appeals committees to safeguard integrity and impartiality in service delivery.
- Additional training services if required.



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Why we are better at it

Offices located across Australia, New Zealand and the world:

- Adelaide
- Darwin
- Perth
- Wellington
- Partners in Victoria, New South Wales, Queensland, Singapore, Indonesia, Vietnam, Thailand, India, and the Middle East

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Signature 'eQual' clients

Western Australian Government

- Current agencies include
Landgate and
Main Roads.





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Signature 'eQual' clients

Ruralco

- Australia's largest rural services company.

Ruralco
HOLDINGS LIMITED

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Signature 'eQual' clients

CBRE

- A world leader in real estate, property and asset management services.

CBRE



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Signature 'eQual' clients

Jani-King

- A world leader in cleaning and cleaning franchising.



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Signature 'eQual' clients

BHP

- A world leader in petroleum and mineral mining and processing.

BHP



Signature 'eQual' clients

Delta

- A world leader in demolition and related deconstruction services.



Signature 'eQual' clients

Carrier Australia

- A world leader in high-technology heating, air-conditioning and refrigeration solutions





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Signature 'eQual' clients

CTEK Combined Technologies

- New Zealand's leading industrial automation company



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DUAL CHELATE FERTILIZER

- A speciality fertilizer manufacturer specialising in advanced plant nutrition utilising patented technology



**DUAL CHELATE
FERTILIZER**
THE SCIENCE IN PLANT NUTRITION

ISO 9001:2015 certified company.

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Signature 'eQual' clients

NEVID AGRICULTURE

- A proud Australian producer of premium grade table grapes for both the domestic and international markets



ISO 9001:2015 certified company.

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Signature 'eQual' clients

Laras Food and BestGo

- A leading producer of Dimsum and various processed frozen fish food for Indonesians.



Laras Food



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Signature 'eQual' clients

Intan Seafood

- *The leading 'go to' fresh seafood product supplier in Indonesia.*



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Signature 'eQual' clients

Jolly & Sons

- A nationally recognised transport and logistics firm with a first class reputation for general freighting and refrigerated food transport



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Your next step

Contact us at
EQAS Certification

*We can tailor arrangements to suit
your specific needs.*

We look forward to working with you!



certification@eqas.com.au



+61 8 8338 2771



eqascertification.com.au

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